

Dear Sir/Madam,

Since White Rabbit opened in 2009, visitor numbers have increased far beyond our expectations.

Lately, we have been forced to think seriously about how best to accommodate so many people. We want all our visitors to enjoy their experience. But we must also face the fact that our building has limitations. The stairways, for example, go only as far as the second floor. There is only one lift, and that same lift is the only means of public access to the third (top) floor of the gallery.

As we prepare for our next exhibition, we have made a detailed review of the building's layout and facilities, with a special focus on their ability to cater for large groups. The results of this review have led us to a very difficult but unavoidable decision: **White Rabbit can no longer allow group visits.**

We will no longer be able to host, or accept bookings for, group tours. We hope this will give all our visitors an equal opportunity to take in the exhibitions at their own pace.

Our normal daily 11 a.m. and 2 p.m. tours will continue, but participant numbers will be limited. Our gallery attendants are always on hand to offer insights into specific artworks.

Please accept our sincere apologies for any inconvenience this may cause you.

Kind regards,



Judith Neilson

Director

White Rabbit Gallery