

Dear Visitor,

Since opening in 2009, the White Rabbit Gallery has welcomed visitor numbers far beyond our expectations. While delighted by this support, it has become increasingly important to balance growing visitor numbers with a safe, accessible and enjoyable experience for all.

We want all our visitors to enjoy their experience, but we must also acknowledge the physical limitations of our building, including a small, single lift providing the only public access to the third floor.

Following a detailed review of the building's layout and facilities, with a special focus on the ability to cater for large groups, we arrived at a difficult but necessary decision:

White Rabbit Gallery can no longer accommodate group visits or group tour bookings.

We hope this will give all our visitors an equal opportunity to enjoy the exhibitions at their own pace.

Our free daily tours at 11am and 3pm will continue, with limited capacity. Gallery attendants are always available to answer questions and provide insights into specific artworks.

We recognise that support needs may vary and will continue to accommodate guests visiting with carers and support workers.

Please accept our sincere apologies for any inconvenience this may cause.

Kind regards,



Judith Neilson

Director

White Rabbit Gallery